



**General Takaful**

**ETIQA GENERAL TAKAFUL BERHAD**  
**201701025031 (1239197-A)**  
**(Incorporated in Malaysia)**

**Abridged Audited Financial Statements**  
**31 December 2021**

**ETIQA GENERAL TAKAFUL BERHAD**  
**201701025031 (1239197-A)**  
**(Incorporated in Malaysia)**

<b>CONTENTS</b>	<b>PAGE</b>
Statement of financial position	1
Income statement	2
Statement of comprehensive income	3
Statement of changes in equity	4
Statement of cash flows	5 - 6
Report of the shariah committee	7 - 8
Independent auditors' report	9 - 10

STATEMENT OF FINANCIAL POSITION  
AS AT 31 DECEMBER 2021

	2021			2020		
	Shareholder's fund RM'000	General Takaful fund RM'000	Company RM'000	Shareholder's fund RM'000	General Takaful fund RM'000	Company RM'000
<b>ASSETS</b>						
Property, plant and equipment	58	-	58	78	-	78
Intangible assets	1,759	-	1,759	766	-	766
Investments	1,461,856	2,502,849	3,964,705	1,448,721	2,228,791	3,677,512
Financing receivables	148	-	148	-	-	-
Retakaful assets	-	861,436	861,436	-	312,191	312,191
Takaful receivables	-	83,741	83,741	-	89,001	89,001
Other assets	176,046	29,601	47,587	143,707	17,524	44,529
Deferred tax assets	52,146	4,754	56,833	-	-	-
Current tax assets	-	-	-	-	3,883	3,883
Cash and bank balances	1,271	2,073	3,344	2,559	37,779	40,338
<b>Total assets</b>	<b>1,693,284</b>	<b>3,484,454</b>	<b>5,019,611</b>	<b>1,595,831</b>	<b>2,689,169</b>	<b>4,168,298</b>
<b>EQUITY, LIABILITIES AND PARTICIPANTS' FUND</b>						
<b>Equity</b>						
Share capital	870,000	-	870,000	870,000	-	870,000
Reserves	538,794	-	539,007	467,343	-	468,156
<b>Total equity</b>	<b>1,408,794</b>	<b>-</b>	<b>1,409,007</b>	<b>1,337,343</b>	<b>-</b>	<b>1,338,156</b>
<b>Liabilities and Participants' Fund</b>						
Participants' fund	-	212,506	212,506	-	232,337	232,337
Takaful certificate liabilities	-	2,620,725	2,620,725	-	1,905,070	1,905,070
Expense liabilities	157,167	-	157,167	139,797	-	139,797
Deferred tax liabilities	-	-	-	12,776	8,629	21,661
Takaful payables	-	130,078	130,078	-	145,538	145,538
Other liabilities	101,675	521,145	464,480	81,534	397,595	361,358
Current tax liabilities	25,648	-	25,648	24,381	-	24,381
<b>Total liabilities and participants' fund</b>	<b>284,490</b>	<b>3,484,454</b>	<b>3,610,604</b>	<b>258,488</b>	<b>2,689,169</b>	<b>2,830,142</b>
<b>Total equity, liabilities and participants' fund</b>	<b>1,693,284</b>	<b>3,484,454</b>	<b>5,019,611</b>	<b>1,595,831</b>	<b>2,689,169</b>	<b>4,168,298</b>

INCOME STATEMENT  
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2021

	2021			2020		
	Shareholder's fund RM'000	General Takaful fund RM'000	Company RM'000	Shareholder's fund RM'000	General Takaful fund RM'000	Company RM'000
<b>Operating revenue</b>	609,570	1,810,887	1,869,104	548,290	1,642,506	1,693,430
Gross earned contributions	-	1,658,551	1,658,551	-	1,604,993	1,604,993
Earned contributions ceded to retakaful	-	(237,854)	(237,854)	-	(165,811)	(165,811)
<b>Net earned contributions</b>	-	1,420,697	1,420,697	-	1,439,182	1,439,182
Fee and commission income	551,353	12,872	12,872	497,366	9,076	9,076
Investment income, net	58,217	87,293	145,510	50,924	72,789	123,713
Realised (losses)/gains, net	(3,293)	(4,622)	(7,915)	29,910	33,946	63,856
Fair value (losses)/gains, net	(4,123)	(6,222)	(10,345)	2,838	2,473	5,311
Other operating income, net	5,180	6,814	11,205	3,012	3,311	6,349
<b>Other revenue</b>	607,334	96,135	151,327	584,050	121,595	208,305
Gross claims paid	-	(652,128)	(652,128)	-	(751,735)	(751,735)
Claims ceded to retakaful operators	-	42,594	42,594	-	25,745	25,745
Gross change in certificate liabilities	-	(650,612)	(788,893)	-	(233,652)	(330,284)
Change in certificate liabilities ceded to retakaful operators	-	551,908	551,908	-	75,965	75,965
<b>Net claims incurred</b>	-	(708,238)	(846,519)	-	(883,677)	(980,309)
Management expenses	(227,172)	-	(227,172)	(217,712)	-	(217,712)
Change in expense liabilities	(17,370)	-	(17,370)	8,916	-	8,916
Fee and commission expenses	(157,460)	(551,705)	(157,812)	(142,208)	(497,557)	(142,399)
Tax borne by participants' fund	-	(3,008)	(3,008)	-	(2,117)	(2,117)
<b>Other expenses</b>	(402,002)	(554,713)	(405,362)	(351,004)	(499,674)	(353,312)
<b>Operating profit before surplus transfers</b>	205,332	253,881	320,143	233,046	177,426	313,866
Surplus transferred to participants' fund	-	(138,281)	-	-	(96,632)	-
Surplus attributable to shareholder	115,600	(115,600)	-	80,794	(80,794)	-
<b>Profit before taxation</b>	320,932	-	320,143	313,840	-	313,866
Taxation	(36,992)	-	(36,803)	(76,419)	-	(76,425)
Zakat	(9,842)	-	(9,842)	(10,840)	-	(10,840)
<b>Net profit for the financial year</b>	274,098	-	273,498	226,581	-	226,601
<b>Basic and diluted earnings per share (sen):</b>			31.44			26.05

STATEMENT OF COMPREHENSIVE INCOME  
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2021

	2021			2020		
	Shareholder's fund RM'000	General Takaful fund RM'000	Company RM'000	Shareholder's fund RM'000	General Takaful fund RM'000	Company RM'000
<b>Net profit for the financial year</b>	274,098	-	273,498	226,581	-	226,601
<b>Other comprehensive income/(loss):</b>						
<b>Items that may be subsequently reclassified to profit or loss:</b>						
Change in value of financial assets at Fair Value through Other Comprehensive Income ("FVOCI")						
- Fair value changes	(50,161)	(49,730)	(99,891)	30,702	27,151	57,853
- Transfer to profit or loss upon disposal	(1,807)	(1,008)	(2,815)	(38,170)	(35,068)	(73,238)
Fair value adjustments on FVOCI financial assets backing participants' fund	-	38,230	38,230	-	6,017	6,017
Tax effects relating to FVOCI financial assets	12,272	12,508	24,780	1,792	1,900	3,692
<b>Other comprehensive loss for the financial year, net of tax</b>	<b>(39,696)</b>	<b>-</b>	<b>(39,696)</b>	<b>(5,676)</b>	<b>-</b>	<b>(5,676)</b>
<b>Total comprehensive income for the financial year</b>	<b>234,402</b>	<b>-</b>	<b>233,802</b>	<b>220,905</b>	<b>-</b>	<b>220,925</b>

**ETIQA GENERAL TAKAFUL BERHAD**  
**201701025031 (1239197-A)**  
**(Incorporated in Malaysia)**

**STATEMENT OF CHANGES IN EQUITY**  
**FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2021**

	Non-Distributable	Distributable		
	Share Capital RM'000	FVOCI Reserve RM'000	Retained Profits RM'000	
			Total Equity RM'000	
<b>At 1 January 2021</b>	870,000	42,038	426,118	1,338,156
Net profit for the financial year	-	-	273,498	273,498
Other comprehensive loss for the financial year	-	(39,696)	-	(39,696)
Total comprehensive (loss)/ income for the financial year	-	(39,696)	273,498	233,802
Dividend on ordinary shares	-	-	(162,951)	(162,951)
<b>At 31 December 2021</b>	<u>870,000</u>	<u>2,342</u>	<u>536,665</u>	<u>1,409,007</u>

	Non-Distributable	Distributable		
	Share Capital RM'000	FVOCI Reserve RM'000	Retained Profits RM'000	
			Total Equity RM'000	
<b>At 1 January 2020</b>	870,000	47,714	309,485	1,227,199
Net profit for the financial year	-	-	226,601	226,601
Other comprehensive loss for the financial year	-	(5,676)	-	(5,676)
Total comprehensive (loss)/ income for the financial year	-	(5,676)	226,601	220,925
Dividend on ordinary shares	-	-	(109,968)	(109,968)
<b>At 31 December 2020</b>	<u>870,000</u>	<u>42,038</u>	<u>426,118</u>	<u>1,338,156</u>

**ETIQA GENERAL TAKAFUL BERHAD**  
**201701025031 (1239197-A)**  
**(Incorporated in Malaysia)**

**STATEMENT OF CASH FLOWS**  
**FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2021**

	<b>2021</b>	<b>2020</b>
	<b>RM'000</b>	<b>RM'000</b>
<b>CASH FLOW FROM OPERATING ACTIVITIES</b>		
Profit before taxation and zakat:	320,143	313,866
Adjustments for:		
Depreciation of property, plant and equipment	20	2
Amortisation of intangible assets	255	246
Fair value losses/(gains) on financial assets at Fair Value Through Profit or Loss ("FVTPL")	10,345	(5,311)
Realised losses/(gains) on disposal of investments	7,915	(63,856)
Realised losses on foreign exchange	148	70
Unrealised (gains)/losses on foreign exchange	(58)	8
Reversal of impairment losses on investments	(656)	(141)
Reversal of impairment losses on financing receivables	-	(3,331)
(Reversal of)/allowance for impairment losses on takaful receivables	(6,742)	353
(Reversal of)/allowance for impairment losses on other assets	(5)	10
Reversal of impairment losses on retakaful assets	(104)	(458)
Profit income	(144,144)	(124,326)
Dividend income	(6,612)	(1,935)
Net amortisation of premiums	4,016	1,818
Tax borne by participants	3,008	2,117
Surplus transferred to participants' fund	138,281	96,632
Operating cash flows before working capital changes	325,810	215,764
Changes in working capital:		
Decrease/(increase) in takaful receivables	12,002	(6,291)
Decrease/(increase) in other assets	8,724	(14,077)
(Decrease)/increase in takaful payables	(15,460)	30,896
Increase in other liabilities	103,370	48,123
Increase/(decrease) in expense liabilities	17,370	(8,916)
(Increase)/decrease in financing receivables	(148)	3,583
Operating cash flows after working capital changes, carried forward	451,668	269,082

**ETIQA GENERAL TAKAFUL BERHAD**  
**201701025031 (1239197-A)**  
**(Incorporated in Malaysia)**

**STATEMENT OF CASH FLOWS**  
**FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2021**

	<b>2021</b>	<b>2020</b>
	<b>RM'000</b>	<b>RM'000</b>
<b>CASH FLOW FROM OPERATING ACTIVITIES</b>		
<b>(CONTD.)</b>		
Brought forward	451,668	269,082
Changes in working capital:		
Increase/(decrease) in placements of deposits with financial institutions	895,369	(963,481)
Increase in retakaful assets	(549,140)	(72,658)
Increase in takaful certificate liabilities	715,655	198,376
Operating cash flows after working capital changes	<u>1,513,552</u>	<u>(568,681)</u>
Profit income received	132,620	130,656
Gross dividend income received	6,357	1,843
Zakat paid	(10,090)	(4,977)
Taxation paid	(88,374)	(69,843)
Surplus paid to participants' fund	(115,600)	(80,795)
Withholding tax borne by participants' fund	(4,282)	-
Net cash flows generated from/(used in) operating activities	<u>1,434,183</u>	<u>(591,797)</u>
<b>CASH FLOW FROM INVESTING ACTIVITIES</b>		
Proceeds from disposal of investments	621,176	2,865,301
Purchase of investments	(1,928,154)	(2,167,956)
Purchase of intangible assets	(1,248)	-
Purchase of property, plant and equipment	-	(80)
Net cash flows (used in)/generated from investing activities	<u>(1,308,226)</u>	<u>697,265</u>
<b>CASH FLOWS FROM FINANCING ACTIVITY</b>		
Dividend paid, representing net cash flows used in financing activity	(162,951)	(109,968)
<b>Decrease in cash and cash equivalents</b>	<b>(36,994)</b>	<b>(4,500)</b>
<b>Cash and cash equivalents at beginning of financial year</b>	<b>40,338</b>	<b>44,838</b>
<b>Cash and cash equivalents at end of financial year</b>	<u><b>3,344</b></u>	<u><b>40,338</b></u>
<b>Cash and cash equivalents comprise:</b>		
Cash and bank balances of:		
Shareholder's fund	1,271	2,559
General Takaful fund	2,073	37,779
	<u>3,344</u>	<u>40,338</u>

**Notes:**

1 The full set of these financial statements are available on the Company's website, <http://www.etiqa.com.my>

2 A copy of the audited annual financial statements is available at every branch of the Company in Malaysia.



**REPORT OF THE SHARIAH COMMITTEE**

*In the name of Allah, the Most Beneficent, the Most Merciful*

We, Assoc. Prof. Dr. Azman Bin Mohd Noor and Prof. Dato' Dr. Mohd Azmi Bin Omar, being two of the members of the Shariah Committee of Etiqa General Takaful Berhad, do hereby report on behalf of the Committee that to the best of our knowledge and belief:

In compliance with our letter of appointment and terms of reference, we have reviewed and approved the principles, policies, products and the contracts relating to the transactions undertaken by the Company during the financial year ended 31 December 2021. We have also conducted our review to form an opinion pursuant to Section 30(1) of Islamic Financial Services Act 2013 ("IFSA"), as to whether the Company has complied with the principles of Shariah, Shariah rulings issued by the Shariah Advisory Council of Bank Negara Malaysia ("BNM"), Shariah standards issued by BNM pursuant to Section 29 of IFSA, relevant guidelines and circulars issued by BNM, Shariah rulings issued by the Shariah Advisory Council of Securities Commission (for capital market related matters), as well as Shariah decisions resolved by us.

During the financial year of 2021, the Committee had convened 13 times and all members have satisfied the minimum attendance requirement as per Paragraph 11.4 of Shariah Governance Policy Document of BNM which stipulates that a Committee member must attend at least 75% of the Committee meetings held in each financial year.

The management of the Company is responsible for ensuring that the Company conducts its business in accordance with Shariah rules and principles. It is our responsibility to express an independent opinion based on our review of the operations of the Company.

We have assessed the work carried out by Shariah review function and Shariah audit function which included examining, on a test basis, the relevant type of transactions, documentations and procedures adopted by the Company.

The Company also has organised the necessary Shariah training programs to the Board of Directors, senior management, staff and agents to enhance the Shariah awareness and instill the Shariah compliant culture throughout the organisation.

We obtained all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the Company has not violated the rules and principles of Shariah.

In our opinion:

1. the relevant contracts, transactions and dealings entered into by the Company during the financial year ended 31 December 2021
2. the allocation of profit and charging of losses relating to investment accounts conform to the basis that had been approved by us in accordance with Shariah principles;

**REPORT OF THE SHARIAH COMMITTEE (CONTD.)**

In our opinion: (contd.)

3. the sharing of surplus arising from the tabarru' fund (Participants' Risk Fund) conforms with the respective internal policies and approved by us;
4. nothing has come to our attention that causes us to believe that the operations, business, affairs and activities of the Company involve in any material Shariah non-Compliant incidents;
5. accordingly, there is no Shariah non-compliant earnings encountered by us during the financial year ended 31 December 2021; and
6. the calculation, payment and distribution of business zakat and distribution of Amal Jariah fund is in compliance with the principles of Shariah.

This opinion is rendered based on what has been presented to us by the management of the Company and its Shariah Management. To the best of our knowledge and belief, the information provided to us is true and accurate.

All in all, we, the members of the Shariah Committee of Etiqa General Takaful Berhad, do hereby confirm that, in our level best, the operations of the Company for the financial year ended 31 December 2021 have been conducted in conformity with the rules and principles of Shariah.

*They said, "Exalted are You (Allah); we have no knowledge except what You have taught us. Indeed, it is You who is the Knowing, the Wise."* (Surah al-Baqarah, chapter 2, verse 32)

Allah knows best.

Signed on behalf of the Committee.

ASSOC. PROF.  
DR. AZMAN BIN MOHD NOOR

PROF. DATO'  
DR. MOHD AZMI BIN OMAR

Kuala Lumpur, Malaysia  
23 February 2022

**Independent auditors' report to the member of  
Etiqa General Takaful Berhad  
201701025031 (1239197-A)  
(Incorporated in Malaysia)**

## **Report on the Abridged Financial Statements**

### ***Opinion***

The abridged financial statements, which comprise the summary statement of financial position as at 31 December 2021 and the summary income statement, summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the financial year then ended, are derived from the audited financial statements of Etiqa General Takaful Berhad for the financial year ended 31 December 2021.

In our opinion, the accompanying abridged financial statements are consistent, in all material respects, with the audited financial statements, in accordance with the presentation and disclosure requirements as prescribed by Bank Negara Malaysia.

### ***Abridged financial statements***

The abridged financial statements do not contain all the disclosures required by the Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act, 2016 in Malaysia. Reading the abridged financial statements and the auditors' report thereon, therefore, is not a substitute for reading the audited financial statements of Etiqa General Takaful Berhad and the auditors' report thereon.

### ***The audited financial statements and our report thereon***

We expressed an unmodified audit opinion on the audited financial statements in our report dated 23 February 2022.

### ***Directors' responsibility for the abridged financial statements***

The directors are responsible for the preparation of the abridged financial statements in accordance with the presentation and disclosure requirements as prescribed by Bank Negara Malaysia.

**Independent auditors' report to the member of  
Etiqa General Takaful Berhad (contd.)  
201701025031 (1239197-A)  
(Incorporated in Malaysia)**

*Auditor's responsibility*

Our responsibility is to express an opinion on whether the abridged financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with Malaysian Approved Standard on Auditing, ISA 810 (Revised), "Engagements to Report on Summary Financial Statements".

*Restriction on use*

Our report on the abridged financial statements of Etiqa General Takaful Berhad for the financial year ended 31 December 2021 is issued in compliance with Bank Negara Malaysia Guidelines and for no other purpose.

Ernst & Young PLT  
202006000003 (LLP0022760-LCA) & AF 0039  
Chartered Accountants

Kuala Lumpur, Malaysia  
23 February 2022

Brandon Bruce Sta Maria  
No. 02937 / 09 / 2023 J  
Chartered Accountant